## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of

THE COMPLAINT OF CHARLES HATTON )
LONDON, KENTUCKY AGAINST THE ) CASE NO. 8303
WOOD CREEK WATER DISTRICT

## ORDER

On May 8, 1981, Mr. Charles Hatton (Complainant) filed with the Public Service Commission a formal complaint against the Wood Creek Water District (District) contending that the District was not providing adequate water pressure (30 p.s.i.) to his residence as required by 807 KAR 5:066E. The District was asked by the Commission to respond to this complaint. By letter received May 23, 1981, the District stated that it owned one booster pump which it has agreed to loan to Complainant and his neighbors providing they maintain the pump and pay for the electrical service. This arrangement was not satisfactory to Complainant, and by letter received July 20, 1981, he requested a hearing with respect to this matter.

The Public Service Commission considered the correspondence and arguments in this matter, and ordered that the case be set for hearing on October 20, 1981, in the Public Service Commission's offices at Frankfort, Kentucky. All interested parties were notified and given the opportunity to be heard.

The Public Service Commission, after consideration of the application and all evidence of record and being advised, is of the opinion and finds that:

- 1. The Complainant's residence is located on a hill approximately 1100 feet from and 80 feet higher than the point of connection of Complainant's 2-inch distribution line to the District's 4-inch water main.
- The Complainant constructed about 1100 feet of
   inch water line and, after completion, transferred ownership to the District.
- 3. The District, by the placement of its water meter at the end of the constructed 2-inch water line approximately 50 feet in front of Complainant's residence, accepted ownership and responsibility of the 1100 feet of 2-inch water line between the meter and the District's 4-inch water main.
- 4. By accepting responsibility of the 1100 feet of 2-inch water pipe constructed by Complainant from the District's 4-inch water main to Complainant's property, the District violated 807 KAR 4:006E, Section 11, Subsection 1 (Construction Requirements) and Subsection 2 (Distribution System).
- 5. A pressure gauge placed at the water meter that serves the Complainant's residence revealed that the District failed to maintain 30 p.s.i. water pressure as required by 807 KAR 5:006E, Section 6(1).

- 6. The District serves the city of London which has had problems with low water pressure for the past several years. To correct the problem of low water pressure within the city, the District permitted the city to install a booster pump. When the booster pump is in use during the summer months it decreases the pressure available to the higher areas of the District's system, inluding the Complainant's residence.
- 7. The Complainant experienced repeated and almost continuous difficulty with water pressure during the summer season of 1981.
- 8. The Complainant's difficulty with water pressure will not reoccur until the summer season of 1982.
- 9. Plans have been submitted to the Farmers Home Administration to increase the capacity of the District's plant and install a larger line from the plant to the area where the Complainant lives and to the city of London.
- 10. When the proposed plant expansion and water line construction is completed the problem of low pressure to the Complainant's residence should be alleviated.
- ll. If the proposed plant expansion and water line construction does not solve the problem of low pressure, or if the water pressure becomes inadequate prior to summer 1982, the Complainant should advise the Public Serivce Commission.

Based upon all of the above-stated findings, IT IS HEREBY ORDERED that the Complaint filed by Mr. Charles Hatton against the Wood Creek Water District on May 8, 1981, be and it is hereby dismissed without prejudice.

Done at Frankfort, Kentucky this 8th day of December, 1981.

PUBLIC SERVICE COMMISSION

Chairman my Cot

Vice Chairman

Commissioner

ATTEST:

Secretary